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8 October 2021

Dear Parents/Guardians,

Extended Home-Based Learning (HBL) for Primary 1 to Primary 2 Students from 11 October (Monday) to 12 October (Tuesday)

As announced by MOE on Thursday 7 Oct, HBL will be extended for our P1 to P2 students from 11 October (Monday) to 12 October (Tuesday). There is no school for P1 and P2 students on these days. Punggol View Primary School will continue to provide instructions and support for our students to access learning activities/assignments via the Singapore Student Learning Space (SLS) during the extended HBL period. In addition, some subjects will be conducting Live lessons via the app, Zoom, so that our teachers can touch base with their students (refer to specific timings for the respective subject in the HBL plan). Subject teachers will provide the zoom links and passcodes via SLS and PG announcements.

The HBL plan will consist of **2 hours of online learning** via the SLS portal and the use of Zoom for Form Teacher Interaction Time (Please refer to the HBL plan date and time), and **2 hours of offline learning** which include offline assignments or readings, with breaks in between. P1 to P2 students are to attend the Zoom session and complete the SLS learning activities via the SLS portal for the online learning segment. Teachers will progressively design SLS lesson activities and uploading it to the SLS



portal. They will provide support for the lessons and will be monitoring the learning progress via the SLS portal.

We would like to seek your assistance to support your child by downloading and installing the Zoom software via https://zoom.us/download for computer/laptop users. For IOS or Android mobile device users, you may download the app via the App Store or Google Play Store, if you have not done so before. Please ensure that your child is able to access Zoom prior to the session so that he/she can join in the Interaction session on time. Your child is also expected to observe the ground rules for participation in Zoom. We have attached the HBL Video Conferencing-Zoom (Student's Guide) in this PG Announcement. Please refer to this guide for detailed information on using Zoom.

For Zoom (ID & passcode) related issue, please contact your child's subject teachers for assistance. For SLS password related issue, you may either email the form teachers (refer to school webpage for form teachers' email) or email the school-based SLS helpline level administrator as stated here:

Level Administrator	Icon email
Mdm Shannon Pang	Pang_TENG_YEN@moe.edu.sg
Ms Sylvia Wang	Wang_YONG_LING_SYLVIA@moe.edu.sg
Mdm Tan Siew Chian	Tan_Siew_Chian@moe.edu.sg
Mr Iskandar	iskandar_abdul_hamid@moe.edu.sg

In order to expedite the password reset process, your email address will be the preferred mode of contact as a One-time Password (OTP) will be generated and sent to your email. You will need this OTP to login to SLS and create a new password again.



It is also necessary to provide the following information in your email to the level administrator for them to proceed to password reset:

- Full Name of Student
- Form Class
- SLS login ID
- Type of issue e.g., a locked account, SLS Login ID/password or technical issues. For technical issues, please provide screenshot so that we can channel your request to MOE SLS team for their immediate follow-up.

Please refer to the table below for the SLS login timing for P1 and P2 levels:

Timing	Level
(including 10 – 15 min break)	
8.00 am –1.30 pm	P1 & P2

SLS learning activities are open for three working days (excluding Sat, Sun & Public Holiday). There will be no SLS learning activities during public holiday. Priority of the home device should be given to the child who has video conferencing with the teachers. If students are not able to log in to the SLS portal during the scheduled login timing, they can still attempt the SLS activities after that. Please be assured that students are given sufficient time to complete their SLS activities. The deadline for the SLS activities are reflected in the HBL plan, please refer to the plan for detailed information. Please remind your child to submit their online work before the deadlines stated in the HBL plan.

Please refer to the table below for the **recommended duration for each subject** per day.



Levels	Subjects	Duration of SLS Assignment Per Day (2 hours online learning)	Remarks
P1 & P2	 English Mathematics Mother-tongue Languages Non-core subjects 	30 min x 4 subjects = 120 min (2 hours)	 Recommended computing device or mobile device screen size to be larger than 7 inches for a good user experience. Learning activities may include quizzes, reflection and viewing of video clips. Please refer to HBL plan for information For Live Lessons (Zoom ID and passcode): Please refer to SLS/PG announcements posted by subject teachers

SLS learning activities will be available to students on Monday 11 October 2021 via https://vle.learning.moe.edu.sg. All SLS home-based Learning information and plans will also be uploaded to the school website at https://punggolviewpri.moe.edu.sg/ez-links/for-parents for your reference. Please refer to the HBL plan for more details on both online and offline homework assignments. Students are strongly encouraged to familiarise themselves with the SLS environment and complete their home-based learning with minimal supervision. Therefore, it is important for you to access SLS portal with your child, and get them to note down their SLS login details. If you have any difficulty accessing SLS, visit the SLS Login Troubleshooting page for ready answers:



$\underline{https://static.learning.moe.edu.sg/sls-user-guide/vle/logintroubleshooting/index.html}$

Please refer to the table below if you require assistance:

Issue	Contact	Remarks
SLS account / login issues	Punggol View Primary School Tel: 6570 1588 (General Office) from 8.00 am to 4.00 pm (prepare pen and paper to write down the OTP generated for student's SLS login and new password reset) or email the following PGVP SLS at: Mdm Shannon Pang Pang TENG YEN@moe.edu.sg Ms Sylvia Wang Wang YONG LING SYLVIA@moe.edu.sg Mdm Tan Siew Chian Tan Siew Chian@moe.edu.sg Mr Iskandar (ICT Associate) iskandar abdul hamid@moe.edu.sg	For password reset requests please provide: • Child's full name • SLS login ID • Form class
Technical issues (Not addressed on the SLS Login Troubleshooting page)	SLS Helpdesk Email: helpdesk@sls.ufinity.com Tel: 6702 6513 (Operating Hours) Mondays - Fridays: 4:00 pm - 9:00 pm Saturdays: 9:00 am - 9:00 pm *Closed on Sundays & Public Holidays	Strictly for more complex issues on system performance. For account login issues, please ensure that email and security questions have been set for your child before



		contacting MOE SLS Helpdesk.
SLS learning activity enquiry	Contact child's subject teacher via email only.	Please check teacher's email via school webpage

Lastly, if your child needs learning or emotional support, he/she can approach our teachers and other school personnel such as our Allied Educators and School Counsellor via email. Our teachers will also be in regular contact with you and your child.

Thank you for supporting your child's learning at home!

Warmest regards,

Mdm Tan Siew Chian HOD ICT

Mdm Sharifah Samirah Vice-Principal

